

# STOCKIZEN RESEARCH

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## Complaint Data to be displayed by RAs

Formats for investors complaints data to be disclosed monthly by RAs on their website/mobile application:

### Data for the month ending March, 2025

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	1	0	1	0	0	30
3.	Other Sources (if any)	0	0	0	0	0	0
	<b>Grand Total</b>	1	0	1	0	0	30

^ Average Resolution time is the sum of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1.	July, 2024	0	0	0	0
2.	August,2024	0	0	0	0
3.	Septmber,2024	0	0	0	0
4.	Octpber,2024	0	0	0	0
5.	November,2024	0	0	0	0
6.	December,2024	0	0	0	0
7.	January,2025	0	0	0	0
8.	February,2025	0	1	0	1
9.	March, 2025	1	0	1	0
	<b>Grand Total</b>	0	1	1	0

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved*	Pending#
1.	2024-25	0	1	1	0
	<b>Grand Total</b>	0	1	1	0

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.

### SEBI Scores Link

New: <https://scores.sebi.gov.in/scores-home>

Old: <https://scores.gov.in/scores/Welcome.html>

Filing of complaints on SCORES – Easy & quick

a. Register on SCORES portal

b. Mandatory details for filing complaints on SCORES: Name, PAN, Address, Mobile Number, Email ID

c. Benefits

1. Effective communication

2. Speedy redressal of the grievances SCORES